

Letter Mail Delivery Standards

Country Of Destination (Major Cities/ Office of Mail Exchange)*	Estimated Delivery Time** For Major Cities (Working Days)	
	Ordinary Mail - Air	Ordinary Mail - Surface+
Australia (Sydney, Melbourne, Perth)	4 - 6	5 - 7 weeks
Brunei Darussalam (Bandar Seri Begawan)	4 - 6	N.A.
Canada (Vancouver)	6 - 9	6 - 8 weeks
China, People's Republic of (Beijing, Guangzhou, Shanghai)	6 - 8	5 - 7 weeks
France (Paris)	5 - 7	8 - 15 weeks
Germany (Frankfurt)	5 - 7	5 - 8 weeks
Hong Kong (Hong Kong)	3 - 5	3 - 4 weeks
India (Chennai, Mumbai, Kolkata)	5 - 8	4 - 6 weeks
Indonesia (Jakarta, Batam)	5 - 8	4 - 6 weeks
Italy (Rome)	7 - 9	8 - 15 weeks
Japan (Tokyo, Osaka)	3 - 5	3 - 5 weeks
Korea, Republic of (Seoul)	4 - 6	4 - 6 weeks
Malaysia (Johor Bahru, Kuala Lumpur, Kuching, Kota Kinabalu)	4 - 6	N.A.
Netherlands (Amsterdam)	4 - 6	5 - 8 weeks
New Zealand (Auckland)	4 - 6	5 - 8 weeks
Philippines (Manila)	6 - 8	3 - 5 weeks
South Africa (Johannesburg)	5 - 7	7 - 15 weeks
Sweden (Stockholm)	4 - 6	8 - 15 weeks
Switzerland (Zurich)	4 - 6	6 - 10 weeks
Taiwan (Taipei)	4 - 6	3 - 7 weeks
Thailand (Bangkok)	4 - 6	3 - 4 weeks
United Arab Emirates (Dubai)	5 - 8	6 - 14 weeks
United Kingdom (London)	4 - 6	6 - 10 weeks
United States of America (San Francisco, New York, Honolulu)	6 - 8	6 - 10 weeks
Vietnam (Ho Chi Minh)	5 - 8	5 - 8 weeks
Other Destinations in Asia and Territories in the Pacific	5 - 10	6 - 10 weeks
Other Destinations in the Middle East, Africa, Europe and America	6 - 12	9 - 17 weeks

* Major cities/ Office of Mail Exchange may differ for registered and surface mail.

** Delivery times are only estimates and may/ may not be the actual delivery standard experienced.

** Any delay at the destination countries is beyond the control of Singapore Post.

** Estimated delivery time applies only to the major cities/ office of mail exchange. Please allow more time for destinations beyond that.

** Packets, envelopes with enclosures, documents, etc are subjected to customs inspection and clearance.

** For festive postings to the above major cities, it is advisable to add another 10 working days for airmail and 20 working days for surface mail to the above estimated delivery time.

** If Express Mail service is used, delivery time may be 1 day faster than ordinary mail.

** Registered Mail requires an additional 2 days as it is a recorded delivery service.

+ The sailing/transit time is based on the Surface Mail Dispatch Schedule. You can request for a copy from the Customer Service Officer at the Post Office.